



Policy #11 No Refunds

Date – March 31, 2024

Policy Statement

GCABC maintains websites for the organization's use, including the Board, members of the organization and the public as a communication and information tool reflecting our brand.

The websites' purpose is to:

- Provide easily accessible information about the organization and giftedness in general.
- Provide a platform for registration of those wishing to become members of the organization.
- Provide the ability to register members and the public for online events or in-person events.
- Promote interaction between members on the site.

Scope

This policy refers to the fees paid by members in good standing and those paid by members of the public that wish to register to attend in-person events, online presentations, and webinars provided by the GCABC.

Definitions

“Society” means the Gifted Children’s Association of British Columbia (GCABC).

“Board” means the Directors of the Society.

“Website” means the website created and maintained by GCABC as stated above.

“Final Sale” refers to any time after a registration for an event has been received and paid for.

Policy Elements

From time-to-time GCABC may offer educational opportunities for a nominal charge to members and/or the public:

- These events may be offered in person or online.
- Registration for events is accessed through the website supported by Wild Apricot
- People wishing to become members of GCABC do so through the website

Procedures

When such an event is offered, advertising materials, and the website sign up for the event must contain the following statement:

All sales are final. Please carefully review your order before confirming your purchase. All sales are considered final. We do not offer refunds or credit accounts for any products or services sold through



The Gifted Children's Association of British Columbia's website. This policy includes, but is not limited to, membership fees and event registrations.

If a request for a refund is received, it must be declined with reference to this policy.

Responsibilities

Members of the board responsible for communicating the event must ensure this information is included in the offer to participate and on the sign-up for the event.

Enforcement

The Board is responsible for enforcing this policy.